

Customer Care Center

Organization structure

The Customer Care Center (CCC) is always the right place for your enquiry. You can reach the CCC on working days from Monday to Friday between 7 a.m. and 5 p.m. Outside these hours, a support expert from the service department is available in emergencies. Below you will find an overview of how our CCC is structured. Thanks to our diverse structure, we are ideally positioned to assist you with any enquiry. As the central point of contact for all service-related issues, the CCC will assign your request accordingly and process it further.

Customer Care Center - Hotline
+43 5574 66855

