

# Customer Care Center

## Organization structure

In the Customer Care Center (CCC) you are always right with your inquiry. You can reach the CCC on working days from Monday to Friday between 07.00 AM and 05.00 PM. Outside of these times, a support expert from the customer service is available. Below you will find the structure of our CCC. Thanks to our diverse structure, we are ideally positioned to support you with any request. As the central point of contact for all service-related concerns, your inquiry will be assigned and processed accordingly.

**Customer Care Center - Hotline**  
**+43 5574 66855**

